

**Government of West Bengal**  
**Department of Health and Family Welfare**  
**Swasthya Bhavan, GN-29, Sector-V,**  
**Salt Lake City, Kolkata – 700091**

No. HF/O/RSBY-SNO/RSK/050/462

Date: 26/02/2014

**ORDER**

**Sub: Manning by RSK member for management of RSBY Help Desk in Government Hospitals**

I am to inform you that Rogi Sahayaks under "Rogi Sahayata Kendra" are taking active part in implementation of RSBY in the Govt. hospitals. It is further to inform you that 45 RSKs are running in the state with the financial support from NRHM up to the level of Sub divisional Hospitals. It is also known that NHM has proposed 63 more Rogi Sahayata Kendras to cover all the hospitals up to Sub divisional Hospital (SDH) level in State's PIP (2014-15), out of which RSK is running in 12 facilities and remaining 51 facilities to be covered list of which is enclosed as Annexure A.

It is felt that such RSKs are absolute necessity for effective and successful implementation of RSBY in the Govt. Hospitals considering the workload and non-availability of dedicated manpower for RSBY.

Accordingly, It is hereby ordered that all empanelled Public Hospitals (**MCH, DH, SDH & SGH**) where RSKs under NRHM not yet sanctioned or kept pending as stated above, shall set up help desk for RSBY with the name of Rogi Sahayata Kendra to be engaged by Rogi Kalyan Samity of the respective hospital as per existing norms and guidelines of **National Health Mission (NHM)**. RSBY office shall provide the existing rate of honorarium i.e. Rs. 6500/- per month to each Rogi Sahayak member for such Hospitals for the next 6 months or till approval of RSKs by NRHM whichever is earlier. State Nodal Agency, RSBY will release funds for six months in RSBY account of the hospital @ Rs 6500 pm per Sahayak as per the following norms subject to the actual functioning of RSBY scheme in respective hospitals.

- 1) up to 5 Sahayak in the DH/SDH.
- 2) up to 8 Sahayak in the MCH.

These RSKs will be treated as RSKs of NRHM as soon as those will be approved in the state's PIP for NRHM and **further support of RSKs from RSBY is subjected to the performance of RSBY in the said Govt Hospital.**

The RSKs to be appointed by Rogi Kalyan Samities, will primarily perform duties related to admission of RSBY card holders, running and maintenance of Hospital Transaction Management System (HTMS) for registration, blocking of service packages, discharge and assistance to patients in getting hospital services, diagnostics, pharmacy services and pathology in the hospital in addition to the duties as described in the revised guidelines for engagement of Rogi Sahayaks as issued by the MD NHM. Terms and conditions and selection procedures of NHM shall be followed.

This order issued with the approval of the Ministry of Labour & Employment, Government of India.

This order shall take immediate effect.




**Executive Director**  
**State Health Samity**  
**Health & Family Welfare Department**

Date: 26/02/2014

No. HF/O/RSBY-SNO/RSK/050/462

Copy forwarded to:

1. MD NHM- She is requested to allow the engagement of RSK in the Hospitals where RSBY is implemented following the norms of NRHM
2. Secretary ,Health & Family Welfare & State Nodal Officer, RSBY
3. DHS
4. DME
5. CMOH (All)
6. \_\_\_\_\_ MSVP ----- MCH
7. ----- Super DH/SDH/SGH
8. Sr. PS to Principal Secretary H&FW

  
Executive Director  
State Health Samity  
Health & Family Welfare Department

System Co-ordinator (IT cell) to upload in the website

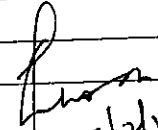
  
26/2/14

**Tushar Kanti Pathak**  
WBCS (Exe)  
OSD & Deputy Secretary  
Addl. State Nodal Officer  
Rastriya Swasthya Bima Yojana

<b>Medical College Hospitals</b>		
<b>Sl. No.</b>	<b>District</b>	<b>Name of the Hospital</b>
1	Kolkata	Kolkata National MCH
2	Kolkata	NRS MCH Kolkata
3	Kolkata	RG Kar MCH Kolkata
4	Kolkata	SSKM Hospital Kolkata
5	North 24-Parganas	College of Medicine & Sagar Dutta Hospital
6	Nadia	College of Medicine & Kalyani JNM Hospital
<b>District Hospitals</b>		
7	Purba Medinipur	Nandigram DH
<b>Sub-Divisional Hospitals</b>		
8	Bankura	Khatra SD
9	Bardhaman	Durgapur SD
10	Bardhaman	Kalna SD
11	Birbhum	Bolpur SD
12	Hugli	Arambag SD
13	Hugli	Chandannagar SD
14	Hugli	Srirampur SD
15	Murshidabad	Lalbag SD
16	Nadia	Tehatta
17	North 24-Parganas	Salt Lake SD
18	Purba Medinipur	Contai SD
19	Purba Medinipur	Egra SD
20	Purba Medinipur	Haldia SD
21	South 24-Parganas	Baruipur SD
22	South 24-Parganas	Canning SD
23	South 24-Parganas	Kakdwip SD
<b>State General Hospitals</b>		
24	Haora	Belur SG
25	Haora	Fort Gloster SG
26	Haora	Gabberia SG
27	Haora	South Haora SG
28	Haora	TLJ Hospital Lilua
29	Haora	Udaynarayanpur SG
30	Haora	Satyabala Devi ID Hospital
31	Hugli	Uttarpara SG
32	Jalpaiguri	Birpara SG
33	Nadia	Chakdaha SG
34	Nadia	Nabadwip SG

*[Signature]*  
25/2/14

35	Nadia	Shantipur SG
36	Nadia	Gandhi Memorial Hospital
37	North 24-Parganas	Asoknagar SG
38	North 24-Parganas	Baranagar SG
39	North 24-Parganas	Bhatpara SG
40	North 24-Parganas	Habra SG
41	North 24-Parganas	Naihati SG
42	North 24-Parganas	Panihati SG
43	North 24-Parganas	Sri Balaram Seba Mandir
44	Purba Medinipur	Digha SG
45	South 24-Parganas	Garden Reach Hospital
46	Uttar Dinajpur	Kaliyaganj SG
47	Kolkata	Abinash Dutta Maternity Home
48	Kolkata	Indira Matri-O Sishu Kalyan Hospital
49	Kolkata	Sambhu Nath Pandit Hospital
50	Kolkata	North Suburban Hospital
51	Kolkata	I. D. & B. G. Hospital

  
25/2/14