

**GOVERNMENT OF WEST BENGAL**  
**DEPARTMENT OF HEALTH & FAMILY WELFARE**  
**(Medical Service Branch)**  
**Swasthya Bhawan, GN29, Sector V, Salt Lake Kolkata-91**

**No: HF/O/MS/ 984/W-10/2001      Dated Kolkata the 22<sup>nd</sup> October 2014**

**ORDER**

The User charges for diagnostic, therapeutic, surgeries, cabins and other hospital services were introduced by this department vide GO No. HF/O/MS/121/W-10/2001 dated 18th March 2002, applicable in all **secondary hospitals, decentralized hospitals and tertiary teaching hospitals** under the administrative control of this department.

The policy of user charges has been reviewed by this department with a view to further reduce the Out of Pocket Expenses (OOPE) of BPL, weaker sections of society, mother & child and a large number of vulnerable patients coming to the Government Health facilities for their treatment.

After careful reviewing the financial implications of the policy of user charges on accessibility and equity of services in secondary hospitals and in partial modification of the GO No. HF/O/MS/121/W-10/2001 dated 18<sup>th</sup> March 2002, the Governor is pleased to withdraw the user charges imposed **in all the secondary and primary hospitals of the State** and ordered to allow free diagnostics, pathology, therapeutic & surgeries and beds by modifying the provisions of the said order.

1. The Governor is further pleased to order that provisions of cabin charges, paying beds/ cabins in the said GO cease to exist allowing free services to all patients in Government run Primary and Secondary hospitals under Health & Family Welfare Department. All the patients in the hospitals will be treated at par with principle of equity and universal access to health care services.
2. The provisions of the said GO will continue to be applicable in Tertiary Care Hospitals (**Medical College Hospitals and other Teaching hospitals**) till further orders.
3. These orders will not be applicable to **any diagnostic, imaging, pathological and testing services by private partners in PPP agreement** with the Department or the hospital authorities/ Societies under the

administrative control of this department without affecting provisions of concession agreements/ service agreement or similar arrangements.

4. Provisions of bed rent, cabin rent, user charges for diagnostic services, pathology, imaging, scanning, therapeutic services, surgeries and hospitalization charges as contained in all existing GO cease to exist in all District Hospitals, Decentralized hospitals, Mental hospitals, Sub-divisional hospitals, State General Hospitals and Primary hospitals (BPHC, Rural Hospitals, PHCs) or any other category hospitals except those mentioned in para2.
5. The Patients attending OPD will be charged Rs 2/- (Rupees Two) for OPD ticket in the above mentioned hospitals as usual. In case of referral from one department to other in the same institution, no charge for new OPD ticket, shall be levied
6. This order is issued with the concurrence of Finance Department vide UO NO: **Group-'O'/2014-2015/0102 Dated 22.10.14**
7. This order will come into force with immediate effect .
8. All concerned are being informed.

By Order of Governor



**Principal Secretary**

**Health & Family Welfare Department**

No. HF/O/MS/ 984 /W-10/2001/1(5)

Dated Kolkata the 22nd October 2014

Copy with copies of annexure forwarded for information and necessary action to the:-

- 1) Principal Accountant General (A&E), West Bengal, Treasury Buildings, Kolkata-700001.
- 2) Accountant General (Audit), West Bengal, Treasury Buildings, Kolkata - 700 001.
- 3) Accountant General (Local Bodies Audit), West Bengal, C.G.O. Complex, 3rd M.S.O. Building (5th Floor). DF Block, Salt Lake City. Kolkata-700064.



4) Pay & Accounts Officer, Kolkata Pay & Accounts Office, 81/2/2,  
Phears Lane, Kolkata-700012.

5) Treasury Officer \_\_\_\_\_

  
**Deputy Secretary to the Govt of West Bengal**

**No. HF/O/MS/ 984 /W-10/2001/2(1) dated Kolkata the 22nd October 2014**

Copy forwarded for information and necessary action to the Finance  
Department (**Group-'O'**).

  
**Deputy Secretary to the Govt of West Bengal**

**No. HF/O/MS/ 984 /W-10/2001 /3(20) Dated Kolkata the 22nd October 2014**

Copy forwarded to the:-

1. DHS and e.o Secretary , West Bengal
2. DME and e.o Secretary, West Bengal
3. Executive Director, State Health & F.W Samity., Govt, of West Bengal;
4. Financial Advisor ,Health and Family Welfare Department
5. Special Secretary (MERT) , West Bengal with a request to circulate this order to the concerned MSVPs in his jurisdiction.
6. Addl. Director of Health Services (AA& V), West Bengal
7. Joint Director of Health Services (Admn.), West Bengal with a request to circulate this order to the concerned Superintendents in his jurisdiction.
8. Joint Secretary (P&B), H&FW
9. Deputy Director of Health Services (P&D), West Bengal.
10. Deputy Secretary (PHP)
11. CA to Sabhadhipati,----- Zill Parishad \_
12. CA to District Magistrate \_-----\_ District
13. Chief Medical Officer of Health, \_-----\_ Health District  
for necessary communication to the concerned Superintendents/

ACMOH/ BMOHs within his jurisdiction having such health facilities covered in this order.

14. Sr. P. A. to Principal Secretary of this Department
15. P. A. to Secretary (MS) of this Department
16. PA to MD NHM and Secretary of this Department
17. PS to MOS (H&FW)
18. S.O. (MS) of this Department.
19. System Coordinator, Swasthya Bhawan for Website posting;
20. Office Copy

  
**Deputy Secretary to the Govt of West Bengal**