

**Government of West Bengal**  
**Finance Department**  
**e-Governance Group**  
**Audit Branch**

No. 725-F(Y)

Dated: 14<sup>th</sup> February, 2020

**MEMORANDUM**

**Sub: - Discontinuation of physical copy of BSNL bill of State Government offices**

e-Payment system for payment of landline telephone bills of BSNL (Calcutta Telecom District) & BSNL (West Bengal Telecom Circle) [BSNL (CTD) & BSNL(WBTC)] of all State Government offices through Portal to Portal seamless integration between IFMS & BSNL was introduced vide Memo No. 3891-F(Y) dated 25/07/2016 and No. 5142-F(Y) dated 28/09/2016. In the present system, bills are being prepared by DDOs through e-Billing module of IFMS on the basis of either physical copy of telephone bills received from BSNL (CTD) and BSNL (WBTC) or duplicate copies of bill generated online from IFMS / BSNL Portals. Bills are submitted in appropriate T.R Form accompanied by the duplicate copies of bills of BSNL (CTD) and BSNL (WBTC) at the Treasuries/Pay & Accounts Offices.

Recently BSNL (CTD) and BSNL (WBTC) has taken a '**Go-Green**' initiative for discontinuation of physical copy of landline bills of BSNL for the consumers and in turn the consumers will get a discount of Rs.10/- per bill subject to maximum Rs.100/- for each connection each year.

The matter of adopting the initiatives of BSNL for discontinuation of physical copy of BSNL bills to the consumers was under active consideration of the Government since sometime past. Accordingly, the Governor is pleased to introduce the system of payment of BSNL landline dues on the basis of soft copy of such bills downloaded from BSNL / IFMS Portals. Henceforth all concerned State Government Offices are requested to preserve the soft copy of such BSNL bills for future reference.

Details of modalities are mentioned in Annexure – I which is also available in IFMS portal under "Guidelines".

All other modalities regarding preparation and submission of landline telephone bill and processing at the Treasury/Pay & Accounts Office shall remain unchanged.

This order will take immediate effect. Necessary amendments in West Bengal Treasury Rules shall be made in due courses.




(P.A. Siddiqui)  
Secretary

to the Government of West Bengal

Copy forwarded for information and necessary action to:-

1. The Principal Accountant General (A&E), West Bengal, Treasury Buildings, 2, Govt. Place (West), Kol-1
2. The Principal Accountant General (Audit), West Bengal, Treasury Buildings, 2, Govt. Place (West), Kol-1.
3. The Accountant General (Receipts, Works and Local Bodies Audit), West Bengal, C.G.O. Complex, 'C' East Wing, 5<sup>th</sup> Floor, Sector-1, Salt Lake, Kolkata-700064.
4. The Chief Secretary to the Government of West Bengal.
5. The General Manager, Reserve Bank of India, Banking Department, 15 N.S. Road, Kolkata-1.
6. The General Manager, Reserve Bank of India, PAD, 15 N.S. Road, Kolkata-1.
7. The Resident Commissioner, Government of West Bengal, A/2, State Emporia Buildings, Baba Kharak Singh Marg, New Delhi-110001.
8. The Additional Chief Secretary/Principal Secretary/Secretary ,  
..... Department, Government of West Bengal.
9. The Secretary, Finance(Audit) Department, Government of West Bengal.
10. The Commissioner,..... Division,  
.....
11. The Special Secretary / Additional Secretary /Joint Secretary /Deputy Secretary, Finance Department, Government of West Bengal.
12. Shri Sumit Mitra, Network Administrator, Finance (Budget) Department.  
----- He is requested to upload this order in the Finance Department's website.
13. The ..... Department / Directorate  
.....
14. The Director of Treasuries & Accounts, West Bengal, 3<sup>rd</sup> Floor, Mitra Buildings, 8, Lyons Range, Kol-1.
15. The Director.....
16. The District Magistrate / District Judge / Superintendent of Police,.....  
.....
17. The Sub-Divisional Officer, .....
18. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – I, 81/2/2, Phears Lane, Kol-12.
19. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – II, P-1, Hyde Lane, Kol- 12.
20. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – III, SUVANNA, SGO Complex, 5<sup>th</sup> & 6<sup>th</sup> Floor, Plot No-9, Block- DF, Sector-I, Bidhannagar, Kol-64.
21. The Treasury Officer, .....
22. The Group...../.....Branch, Finance Department
23. Chief General Manager, BSNL (CTD), Telephone Bhawan, 34, BBD Bag (S), Kolkata-700001
24. Chief General Manager, BSNL (WBTC), CTO Building (1st Floor), 8, Red Cross Bill, Kolkata-700001, West Bengal

  
**Deputy Secretary**  
to the Government of West Bengal

## ANNEXURE – I

Consumers of State Government Offices will get the softcopy of their BSNL (CTD) & BSNL (WBTC) bill in the either of the follow ways:

Sl No	Particulars	BSNL (CTD)	BSNL (WBTC)
1	Data required to download the BSNL Landline telephone bill	<b>i) Account No of BSNL (CTD)</b> <b>ii) E-mail id</b>	<b>i) Account No of BSNL (WBTC)</b>
2	URL link for download the softcopy of BSNL Landline telephone bill	<a href="https://www.calcuttatelephones.com/applications/wbgov_it/ddo_bill/">https://www.calcuttatelephones.com/applications/wbgov_it/ddo_bill/</a>	<a href="http://210.212.15.100:8080/wbgov/mainmenu.php/">http://210.212.15.100:8080/wbgov/mainmenu.php/</a>
3	Download of BSNL Landline telephone Bill can be made through respective BSNL website	To be selected the link of “ <b>Bill View for West Bengal State Govt</b> ” under “ <b>My Account</b> ” in the website of BSNL (CTD) ( <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> )	To be selected the link of “ <b>Download Landline Bill for WB State Govt</b> ” under “ <b>Landline Online Services</b> ” in the website of BSNL (WBTC) ( <a href="http://www.wb.bsnl.co.in">www.wb.bsnl.co.in</a> )
4	Download of BSNL Landline telephone bill can also be made from e-Billing module of IFMS	Select the menu of EB-28-BSNL Telephones Duplicate Bill/Receipt (Path: <b>e-Billing =&gt; Report =&gt; General =&gt; Service Provider Related =&gt; EB-28-BSNL Telephones Duplicate Bill/Receipt</b> ) then select the radio button of Calcutta Circle and Duplicate Bill. Thereafter to generate the softcopy of BSNL bill, Account No of BSNL (CTD) is to be selected from LoV (List of Values). Then a pdf file will be generated for further processing.	Select the menu of EB-28-BSNL Telephones Duplicate Bill/Receipt (Path: <b>e-Billing =&gt; Report =&gt; General =&gt; Service Provider Related =&gt; EB-28-BSNL Telephones Duplicate Bill/Receipt</b> ) then select the radio button of WB Circle and Duplicate Bill. Thereafter to generate the softcopy of BSNL bill, Account No of BSNL (WBTC) is to be selected from LoV (List of Values). Then a pdf file will be generated for further processing.
5	If no BSNL Landline telephone bill is downloaded / generated in above mentioned link the consumer may mail to the following email id.	<b>bsnlctdbill@gmail.com</b>	<b>wbtctracell@gmail.com</b> Contact No – 033-2248 7351

In case of problem in IFMS, you are requested to report it through IFMS Call Logging System. If the problem is still not resolved after reasonable time you may send e-mail to [ifms-wb@gov.in](mailto:ifms-wb@gov.in) at e-Governance Group, Finance Department, Government of West Bengal, NABANNA, Howrah-711102 and Contact No: 033 2253-5526; if required.